

I forgot to create a parent account before registering my child. How do I resolve this?

If you are a parent with a child (or children) under 16 years old, you must create a parent account first and then add them to the parent account.

If you have accidentally set up your parent account using your child's information, you will first need to delete that account. You'll then be able to go back in and set up your parent account from scratch using your information.

Going through registration for your child will automatically attach them to your parent account. To attach them manually, go to your dashboard, click the "Add to Family" button in the 'My Family' section, and enter their Member ID.