How to Link a Child to More Than One Account

To add a child who is already linked to another account to your "My Family" section, you will first need to be added to the child's profile as one of their contacts. Your club, LSC, or another parent who already has the child in their My Family section can add you to the child's contact list.

Here is an example of a second parent adding a child to their account:

	EVENTS & TI	KETS FIND A SWIM TEAM & LESSONS	SWIM SHOP Welcon	ne USASwimming	📜 🏟 Settings	Logout
			Members	Education	Competition	n Help
UP USA Paren	Swimming Parent	Ny Family (Login accounts can be created for 8-17 year Child Member Athlete Member ID: 832830049724	old family members) 142	L+ View		

Parent 1 has the child added to their My Family section:

Parent 2 does not have the child added to their My Family section:

USA		EVENTS & TICKETS	FIND A SWIM TEAM & LESSONS	SWIM SHOP	Welcom	e USASwimming	T	Settings	Logout
E A A A A A A A A A A A A A A A A A A A				Men	nbers	Education	Co	mpetitio	n Help
UPU	SASwimming Parent Two								
		M	y Family No Family Members			2 +			

Here is the error message Parent 2 will see if they try to use the "Add to Family" button and enter the child's Member ID:

	EVENTS & TICKETS	FIND A SWIM TEAM & LESSON	IS SWIM SHOP Welcon	ne USASwimming	📜 🏟 Settings	Logout
			Members	Education	Competitior	n Help
UP USASwimming Paren	Add Family Member Member Id*	CEL		<u></u>]	
	M	y Account General Info C Groups	Contacts	Photos		

×

Add Family Member

Member Id*

12345678987654

Unable to add the person associated with this Member Id to 'My Family'. This person does not have you listed as a contact. You must be listed as a contact in order to be able to add this person to your family. Please contact your team or LSC in order to update this person's contact info.



To resolve this, Parent 1 will need to add Parent 2 to the child's contact list. To do this, Parent 1 will click "View" next to the child in their My Family section > click "Contacts" > click "Add Contact":



Parent 1 will enter the Contact Information for Parent 2. Parent 2's email must match the email they used to create their login account in SWIMS.

Add Contact				
First Name*		Last Name*	Relationship*	
				~
Email*		Primary Emergency Contact?		
		No ×		
)		
SAVE	BACK			

After clicking "Save," Parent 2 will be added as a contact for the child. Parent 2 will now be able to add the child to their My Family section by clicking the "Add to Family" button and entering the child's Member ID.

USA	EVENTS & TICKETS	FIND A SWIM TEAM & LESSON	S SWIM SHOP Welcom	e USASwimming	📜 🏟 Settings	Logout
			Members	Education	Competition	h Help
UP USASwimming Paren Ad	d Family Member ember Id* SAVE CAN	CEL		2+]	
	M	y Account General Info Co Groups	Contacts I	Photos		

The child will be added to the My Family section for Parent 2:

