

How do I create a parent ("main") user account?

Parent Account Information:

- Parents need to create their own "parent" (i.e. "main") account where they can add their children.
- A parent/main account is required **BEFORE** children are registered. It does not matter whether the parent is an Athlete, Official, or neither one. Parents **MUST** have a parent account before they can register their children.
- A parent account is not a membership. It is a SWIMS login.
- The parent account exists so that parents can manage their children's information, registrations, and renewals.
- The parent account creation process does not include club registration links.
- Children under 16 cannot register for themselves. Parents will log into their parent accounts to register their children.

To create your parent account, first navigate to hub.usaswimming.org and click 'Create a Login' in the bottom right corner.

Login

Please login with your username and password.

Username

Password



LOGIN

FORGOT USERNAME

FORGOT PASSWORD

CREATE A LOGIN

If you have an existing account, set the toggle bar to "Yes" and then click "Continue." Use the Forgot Username or Forgot Password features to recover

your account information via email. If you do not have an existing account, set the toggle bar to “No” and click “Continue.”

Existing Account

Before you continue, please confirm whether or not you have an existing account.

Do you have an existing account?*

No

CONTINUE

CANCEL

Recover Account

FORGOT USERNAME

FORGOT PASSWORD

RETURN TO LOGIN

On the next screen, confirm that you are at least 16 years old by setting the toggle bar to “Yes,” and then click “Continue.”

Confirm Age

Please confirm your age.

Are you over 16 years old?*

Yes

CONTINUE

BACK

On the following screen, enter your user information. *If you have a Member Id, please be sure to enter it in the Member Id field to link your new account to your information already on file (e.g. times, membership history, previous club affiliations, etc.).

User Info

Please supply the following information.

Legal First Name*

Jane

Preferred Name

Jane

Middle Name

Marie

Legal Last Name*

Doe

Email* (This will also be your username)

janedoe@email.com

Birth Date*

January

01

1985

Member Id (Use to link to an existing person)

A1B2C3D4E5F6G7

Password Requirements

- No less than 10 characters
- 1 number
- 1 special character
- 1 lowercase character
- 1 uppercase character
- Not equal to email

Password*

Confirm Password*

CONTINUE

BACK

On the next page, enter the validation code that was sent to the email address you entered on the previous page. Your new account username will be your email address. Click 'Submit.'

Validate Email

Please enter the verification code that was emailed to you to complete creating your login account.

Your new account username will be:

Verification Code*

SUBMIT

BACK

After clicking “Submit,” you will be logged into your account. Click “Update Contact Information” to make any necessary changes to your contact info. Click “Yes, Contact Information is Correct” when everything is correct.

Is the following contact information correct? If any contact information is not correct, please use the 'Update Contact Information' button to make updates.

Jane Marie Doe			UPDATE CONTACT INFORMATION
Member Id	DOB		
C59843EBA32816	01/01/1985		
Member Contact			
Email	Phone	Address	
janedoe@email.com			
Emergency Contact			
Full Name	Email	Phone	Address

YES, CONTACT INFORMATION IS CORRECT

Complete your legal acknowledgements by changing each answer from “No” to “Yes.” Click “Continue” and sign your name. You will be directed to your account dashboard. At this point, you have successfully created your new parent account. Please keep your username (email) and password somewhere safe. Congratulations!

Legal Acknowledgements
USADA Disclaimer

As a USA Swimming member, I understand and agree that I may be drug tested at any time, that I am subject to and will abide by the USADA Protocol for Olympic and Paralympic Movement Testing, its Annexes, and the USOPC National Anti-Doping Policies, and that any dispute related to the foregoing will be resolved exclusively in arbitration pursuant to the USADA Protocol. Before taking any medications, check the prohibited status at clinicaltrials.gov. Also, be sure to download the Supplement Connect app or visit Supplement411.org to learn how to recognize and reduce the risks related to supplement use. If you have any anti-doping questions, please don't hesitate to call Athlete Express at (866) 621-2632.

Do you acknowledge this information?
 Yes

Code of Conduct

I acknowledge that the Code of Conduct applies to me (or alternatively, if applying on behalf of an athlete(s) or other member, the Code of Conduct applies to the athlete(s) or other member).

Do you acknowledge this information?
 Yes

USA Swimming Terms of Service

I agree to the USA Swimming Terms of Use

Do you acknowledge this information?
 Yes

Privacy Policy

I agree to the USA Swimming Privacy Policy

Do you acknowledge this information?
 Yes

Safe Sport Training

I acknowledge that USA Swimming offers free athlete abuse prevention training to its members and to the parents of its athlete members. In addition to mandatory member trainings, non-mandatory training is available to all members including parents and minor athletes.

Do you acknowledge this information?
 Yes

CONTINUE



*If you would now like to get registered or register your children:

From your account dashboard, enter your club's registration link in the search bar and hit "Enter." If you do not have your club's registration link, please request this from your club directly. Getting your swimmers registered will automatically add them to the "My Family" section of your dashboard.