



Refund Policy

USA Swimming will refund fees using the following guidelines:

- Athlete or non-athlete refunds:
 - Refunds must be requested within 30 days of the transaction.
 - The receipt number will be required for the refund request.
 - Refunds cannot be issued for prior registration years. Requests must be between 9/1 and 8/31.
 - A request for an athlete to be changed to Outreach membership with a refund for the difference between their current athlete fee and outreach can be requested at any time during the membership year from 9/1 - 8/31. Changes cannot be made for prior registration years.
 - Upgrade fees are non-refundable.
 - Any contributions to cover the Credit Card Transaction Fee are non-refundable.
 - Life Membership Fees are non-refundable.
- Club and Organization registration fees are non-refundable.
- LMS (Education) Refund requests:
 - All refund requests must be received within 30 days from the purchase date.
 - No partial refunds if you have paid for the non-member price and should get the member price.
 - Bulk purchases are non-refundable
 - No refunds for any course that has been started. This includes if a series of courses was purchased, but one or more courses in the series have been started/completed.
- USA Swimming Foundation donations are non-refundable, and are 100% tax deductible.