



This Guide Includes:

• Non-Athletes Renewal Instructions - Page 3

• Questions? If you have question or need further assistance, please send an email to your <u>LSC Registration Chair</u> or email <u>swimssupport@usaswimming.org</u>



MEMBERSHIP RENWAL GUIDE

You should use this guide to help navigate a step-by-step process to renew your USA Swimming membership. Please keep in mind:

- You can renew your USA Swimming membership anytime from September 1, Current Year- August 31, Following Year
- You can renew on mobile, but desktop is the recommended platform. Once you have completed and paid for your membership, you will receive a confirmation email and can view an itemized receipt in your USA Swimming account.
- This guide covers renewals only. New members will register using their club's unique registration link and create a USA Swimming account through the Online Member Registration (OMR) process Contact your Club.
- Questions? If you have question or need further assistance, please send an email to your <u>LSC Registration Chair</u> or submit a help ticket https://swimssupport.usaswimming.org/

RENEWAL GUIDE

STEP 1: Log into your account at hub.usaswimming.org

LOGIN

Please login with your username and password.

(Note that usernames created on our old system before Sept 1, 2022 will no longer work. Click "Create a Login" below if you need a new account)

Username:

YourUsername

Password:

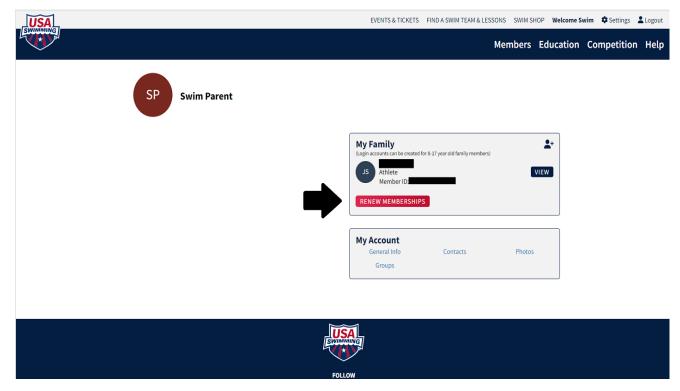
LOGIN

FORGOT USERNAME

FORGOT PASSWORD

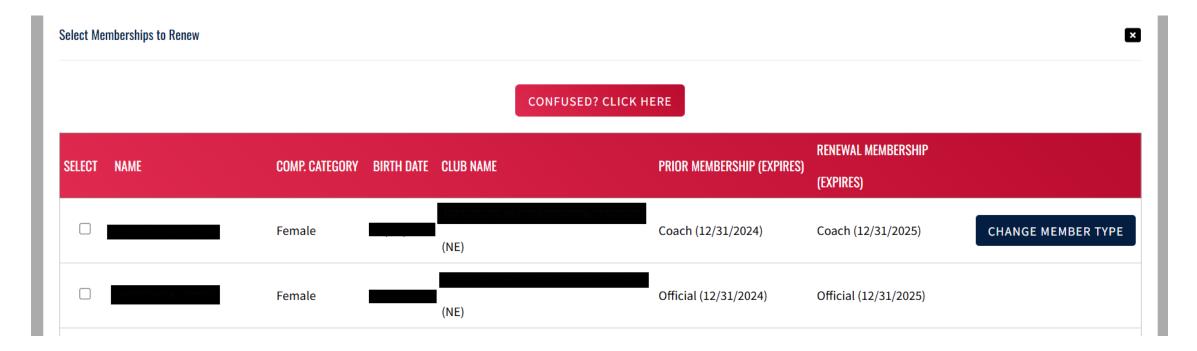
CREATE A LOGIN

STEP 2: If you or any members connected to your account are eligible for one-button renewals, you will see a red "Renew Memberships" button at the bottom of the "My Family" section of your Member Dashboard.

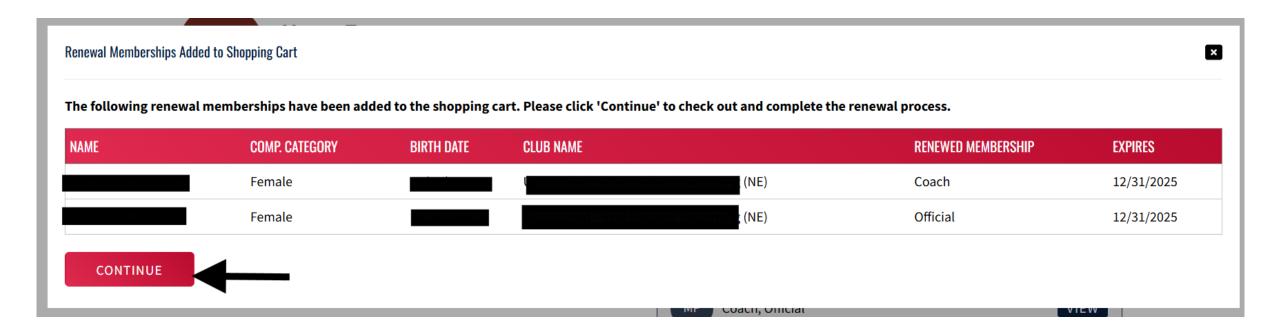




STEP 3: Click the "Renew Memberships" button. A pop-up window will display the member eligible for renewal. If a member is eligible for multiple renewals (e.g., Athlete, Official, Coach, etc.), each renewal option will have it own line. You may choose to renew more than one membership per member, if applicable.

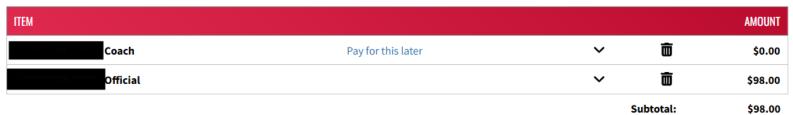


STEP 4: Click the checkbox in the "Select" column for each of the memberships you want to renew. Once you've made your selections, click the red "Renew" button. The renewal(s) you've selected will be added to your cart, and the membership information for each renewing member will be displayed



STEP 6: Click "Continue" to proceed to the checkout and pay for your renewal(s).

Shopping Cart



Optional

Donate to the USA Swimming Foundation \$\$0.00 Established in 2004, the USA Swimming Foundation works to strengthen our sport by Saving Lives, Building Champions, and Impacting Communities. Whether providing grant funding to members of our lesson provider network, supporting the dreams of National Team members, or growing the sport in traditionally underserved populations, the Foundation is proud to serve as the philanthropic arm of both USA Swimming and U.S. Masters Swimming. Swimming is the only sport that can save a life, and our work is critical towards making the sport an equitable space. Cover the \$3.24 Credit Card Transaction Fee? You have the option to help USA Swimming cover the cost of your credit card transaction fee. Note: USA Swimming cannot accept transaction fee contributions if you are paying by e-check or debit card; only opt to cover the transaction fee if you are paying by credit card. If you also elected to donate to the USA Swimming Foundation, that transaction fee is included below.

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No

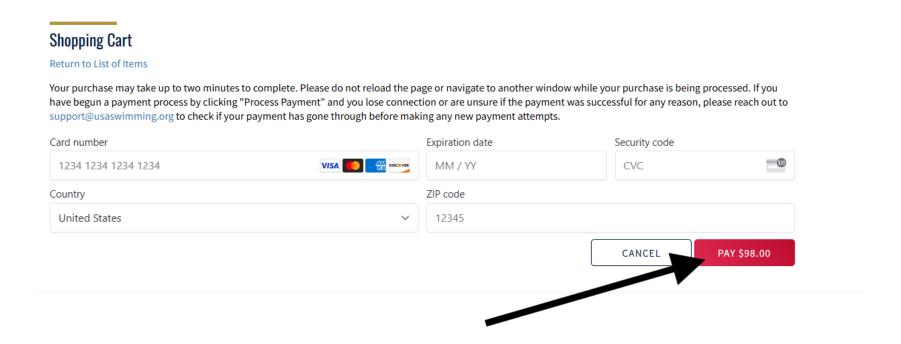
×



\$0.00



STEP 7: Review the items in your shopping cart and click "Check Out."



STEP 8: To complete the payment process, enter the payment information and click "Pay."

QUESTIONS?

If you have question or need further assistance, please send an email to your <u>LSC</u>

<u>Registration Chair</u> or submit a help ticket https://swimssupport.usaswimming.org/

