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### BULK RENEWAL GUIDE

Clubs can use this guide to help navigate a step-by-step process to bulk renew their USA Swimming members. This process is for renewals only - New members will still need to register using your club's unique registration link and create a USA Swimming account through the Online Member Registration (OMR) process.

**Anyone with Club Admin access** will be able to bulk renew USA Swimming members. If your club opted for bulk renewal, you are responsible for the management and completion of all chosen membership renewals for the upcoming registration year. Clubs will need to communicate with their members that the club will be renewing their annual USA Swimming membership and collecting payment. If a member of your club goes to renew their USA Swimming membership directly, they will see that their team is renewing their membership, and they will not have the option to complete self-renewal.

#### We recently asked clubs who have completed this action and here are a couple of tips:

- The process takes about 10 min for 50-60 kids = 500 kids will take approximately 50 minutes.
- Filter by age that will help larger teams to double check and make sure they are renewing only returning athletes.

All members do not need to be renewed in one transaction. You can renew different groups on different days. You can also renew one member at a time if needed.

If you have any questions or concerns, please reach out to your LSC Registration Chair for assistance. Their contact information can be found <a href="https://example.com/here.">here.</a>

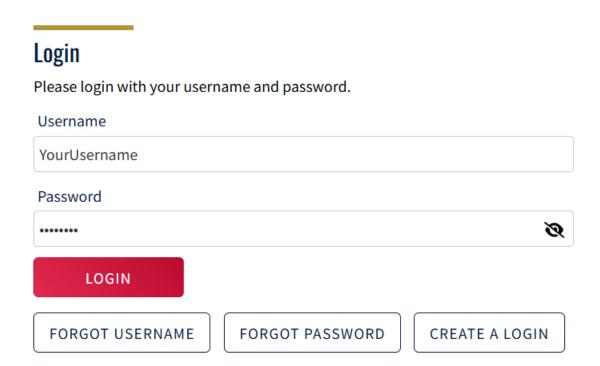
## HOW TO BULK RENEW MEMBERS

Making Your Selections (With Screenshots): Make sure you are on a Desktop Version.

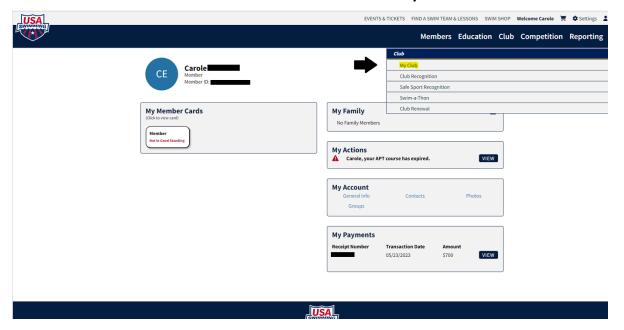
#### **AFTER SEPT 1, Current Year:**

You have opted to renew for a member group in your club. Here is how you renew those members as Head Coach or Club Administrator:

**STEP 1:** Log into your account at <a href="https://hub.usaswimming.org">hub.usaswimming.org</a>

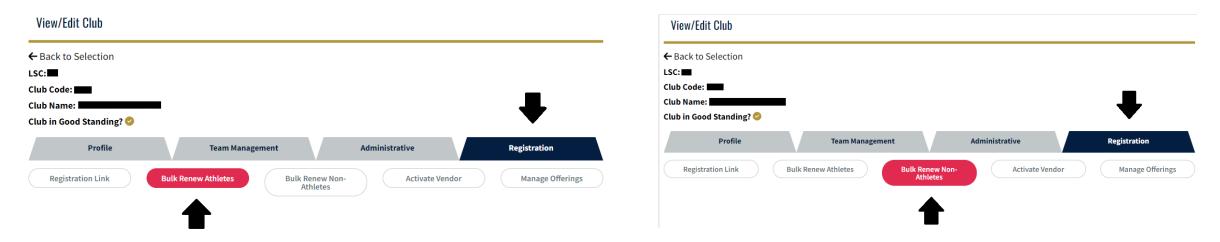


STEP 2: Click the Club tab and select 'My Club.'

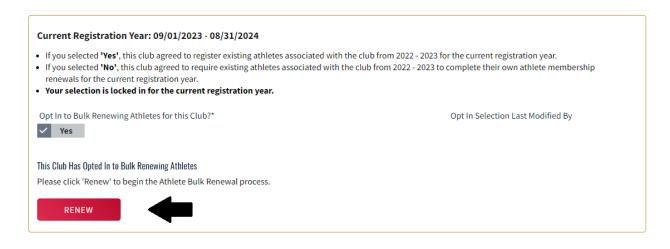


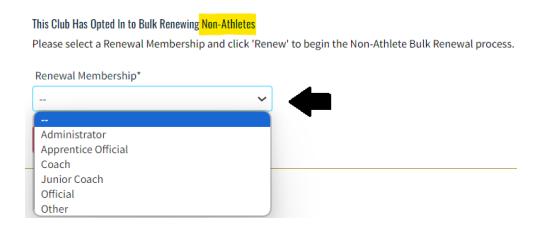


**STEP 3:** Click the Registration tab and select "Bulk Renew Athletes" or "Bulk Renew Non-Athletes" depending on which category of members you chose to renew during the opt-in period.



**STEP 4:** For Athletes, click the red "Renew" button to begin the bulk renewal process. For Non-Athletes, you will first need to select which membership type you are renewing from the dropdown before clicking "Renew."

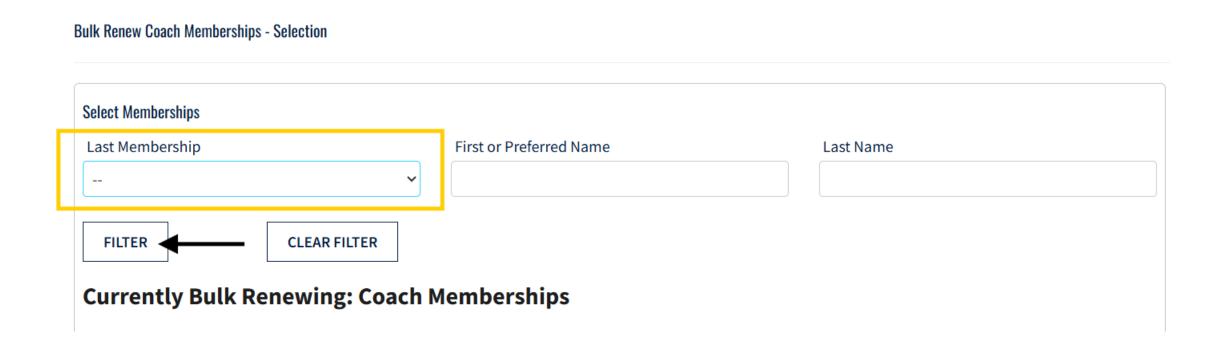




**STEP 5:** A list of eligible members in the category you've selected (Athletes or Non-Athletes) will be displayed in a table.

Bulk Renew Athlete Memberships - Selection						×
Select Memberships						Memberships to Renew
Competition Category   V	Min Age	Max Age	Last Membership		~	0 Selected Memberships
First or Preferred Name Last Name						NAME (RENEWAL MEMBERSHIP)
		FILTER	C	LEAR FILTER		No Selected Memberships
ADD SELECTED TO RENEW						
CANCEL						
Currently Bulk Renewing: Athlete Member	rshins					
109 Search Results	311123		SELECT ALL R	PESILITS LINSELECT	ALL RESULTS	
100 Scarch Nedarks			SEEEOT NEED	UNSCEE!	ALE NESOLIS	
NAME	MEMBER ID	COMP. CATEGORY	BIRTH DATE AGI		SELECT	
Fayez		Male	13			
Adam		Male	15			
Ryan		Male	13			
Harvey		Male	11			
Alec		Male	19			
Louis		Male	19	Premium Athlete		
Maddox		Male	9	Premium Athlete		
Maris		Female	7	Premium Athlete		
Alexandra		Female	19	Premium Athlete		

**TIP:** When bulk renewing Non-Athletes, if the member you want to register is not appearing, their Last Membership type may be the issue. Try adjusting the Last Membership selection to use the "double dash" (--) and then press filter. The list of eligible members will now show all eligible members, regardless of their last membership.

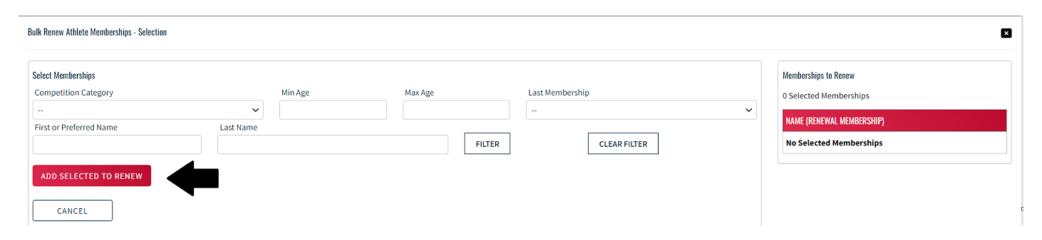


**STEP 6:** Go through the list and select each member you would like to renew, one at a time, or click the red "Select All Results" button located just above the table to select all members.

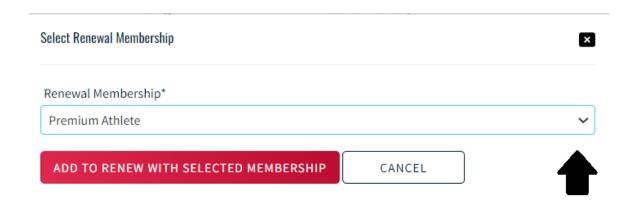
You may also filter by age, membership type, or click "Select All Results."

elect Memberships Competition Category	Min Age	Max Age	Last Membership			Memberships to Renew
V		max Age			~	0 Selected Memberships
First or Preferred Name Last Name						NAME (RENEWAL MEMBERSHIP)
		FILTER	CL	EAR FILTER		No Selected Memberships
ADD SELECTED TO RENEW  CANCEL						
urrently Bulk Renewing: Athlete Membe	erships		SELECT ALL R	ESULTS UNSELECT	ALL RESULTS	
IAME	MEMBER ID	COMP. CATEGORY	BIRTH DATE AGE	LAST MEMBERSHIP	SELECT	
	MEMBER ID	COMP. CATEGORY  Male	BIRTH DATE AGE	LAST MEMBERSHIP Premium Athlete		
ayez	MEMBER ID				SELECT	
dam <b>and an </b>	MEMBER ID	Male	13	Premium Athlete	SELECT	
dam <b>San San San San San San San San San San </b>	MEMBER ID	Male Male Male	13 15 13	Premium Athlete Flex Athlete Flex Athlete	SELECT	
dam Larvey Larvey	MEMBER ID	Male Male Male Male	13 15 13 13	Premium Athlete Flex Athlete Flex Athlete Premium Athlete	SELECT	
ayez	MEMBER ID	Male Male Male Male Male	13 15 13 11 11	Premium Athlete Flex Athlete Flex Athlete Premium Athlete Premium Athlete	SELECT	
ayez	MEMBER ID	Male  Male  Male  Male  Male  Male  Male	13 15 13 11 11 19	Premium Athlete Flex Athlete Flex Athlete Premium Athlete Premium Athlete Premium Athlete	SELECT	
ayez	MEMBER ID	Male Male Male Male Male	13 15 13 11 11	Premium Athlete Flex Athlete Flex Athlete Premium Athlete Premium Athlete	SELECT	
dam	MEMBER ID	Male  Male  Male  Male  Male  Male  Male	13 15 13 11 11 19	Premium Athlete Flex Athlete Flex Athlete Premium Athlete Premium Athlete Premium Athlete	SELECT	
Adam  Ryan  Harvey  Alec  Louis  Maddox  Maris	MEMBER ID	Male Male Male Male Male Male Male Male	13 15 13 11 11 19 19	Premium Athlete Flex Athlete Flex Athlete Premium Athlete Premium Athlete Premium Athlete Premium Athlete	SELECT	

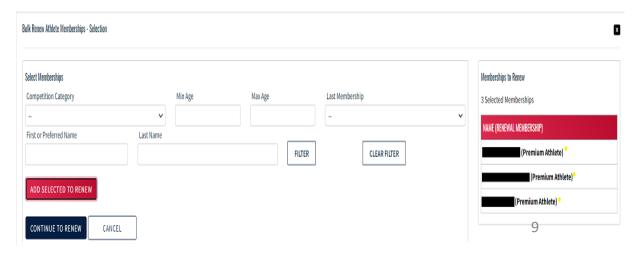
**STEP 7:** Once you've selected the members you would like to renew for a given membership type (Premium Athlete, Flex, Season 1 Athlete, etc.), click the red "Add Selected to Renew" button.



**STEP 8**: Select the membership type you would like for the selected members and click "Add to Renew with Selected Membership."

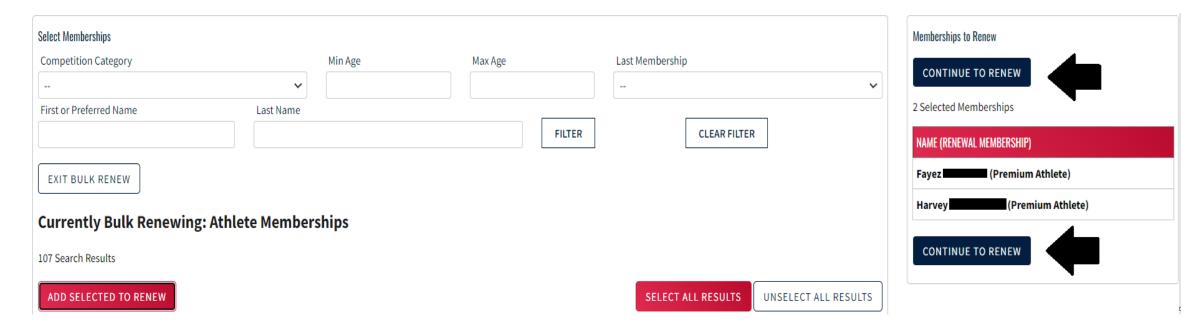


The members will be moved over to the right-hand column as memberships ready to renew.



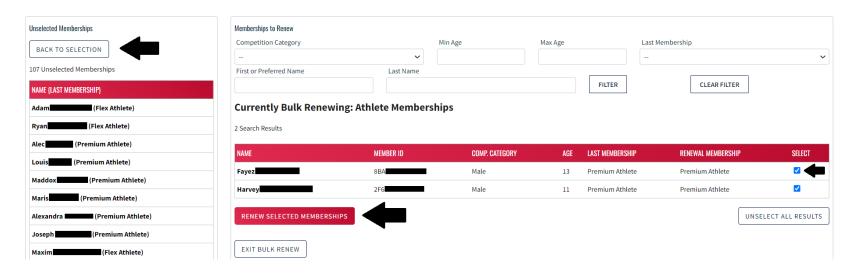
**STEP 9:** Complete steps 5-7 for each membership type you need to renew.

**STEP 10:** Once you've moved all the memberships you would like to renew over to the right-hand column, click the blue "Continue to Renew" button.

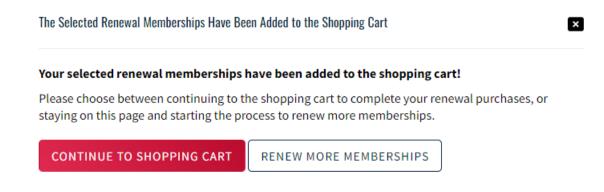


**STEP 11:** The memberships you've selected to renew will appear in a table for review. You may remove any memberships you do not want to renew by clicking the blue checkmarks in the "Select" column.

STEP 12: To add more members for renewal, click "Back to Selection."

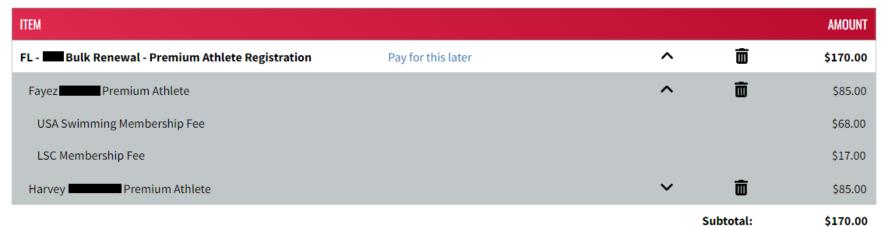


STEP 13: To complete your renewals, click "Renew Selected Memberships" and then "Continue to Shopping Cart."

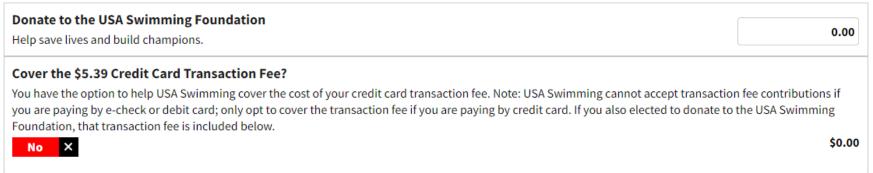


**STEP 14:** Review your cart items and click "Check Out" to continue to payment. The USA Swimming Member Fee and LSC Fee will be listed for each individual.

#### **Shopping Cart**



#### Optional







**STEP 15:** To complete the payment process, enter your payment information and click "Pay." Clubs can pay using ACH or Credit Card (see both options below). Please allow 5-7 days for ACH transfers to clear. Membership renewal will show in the members' USA Swimming accounts once USA Swimming has received the funds. Credit Card payment is immediate, and ACH takes 5-7 days from the time of initial payment from the club. The club will receive an email confirmation once the payment has cleared.

Shopping Cart			Shopping Cart						
Return to List of Items			Return to List of Items						
Your purchase may take up to two minutes to complete have begun a payment process by clicking "Process Pasupport@usaswimming.org to check if your payment h	yment" and you lose connection or are unsure if the pa	yment was successful for any reason, please reach out to	Your purchase may take up to two minutes to on have begun a payment process by clicking "Processes by clicking "Processes by clicking "Processes" apport@usaswimming.org to check if your page 1	ocess Payment" and you lose conne	ction or are unsure if the pay	ment was successful for any reason, pl			
=	î		Card number	Card number		CVC	CVC		
Card	US bank account		1298 7198 2178 1881	VISA Cooply tee	08 / 24	814	- 13		
Email			Country		ZIP				
		<b></b>	United States	~	80014				
Full name  First and last name  Bank account						CANCEL	PAY \$273.22		
Q Search for your bank									
Bankof America.	<b>⊘</b> PNC	WELLS FARGO							
CHASE 🗘	<b>¥</b> € USAA°	NAVY @ FEDERAL. Credit Union							
		CANCEL PAY \$30.00							

**REMINDER**: Make sure you communicate that athletes over 18, coaches, officials, and administrators still need to be in good standing. These requirements are detailed in their USA Swimming Account dashboard.

# HOW TO RENEW TRANSFER MEMBERS TO A CLUB THAT CHOSE BULK RENEWAL

**STEP 1:** In order to be eligible for a transfer, a member must be a current registered USA Swimming member. The Existing Member needs to initiate the transfer according to their specific LSC procedures. For further assistance initiating the transfer, reach out to LSC.

**STEP 2:** LSC approves the transfer

**STEP 3:** The club will be able to renew the member once the member shows up in the renewal roster. Follow STEPS 6-14 in the bulk renewal guide to complete the renewal for the transfer member.

## QUESTIONS?

If you have question or need further assistance, please send an email to your <u>LSC</u> <u>Registration Chair</u>.

